RFP FOR THE SUPPLY AND INSTALLATION OF GLOBAL POSITIONING SYSTEM (GPS) VEHICLE TRACKING DEVICES (AUC/AFMD/G/68) - CLARIFICATION

1) Total number of vehicles to be equipped with GPS devices: The number of vehicles currently is 83

2) List of vehicle types, brands and models to be equipped with GPS devices:

Mercedes Benz   : S-Class; E-Class; Minibus
Toyota   : Corolla, Avensis, Hilux Pick ups; Fortuner; RAV 4; Land Cruiser V8; Land Cruiser Hard Top; Land Cruiser Prado; Coaster Bus, Hiace Minibus; Camry
Nissan   : X-Trail
Ford   : Explorer; Everest

3) Manufacturer year of vehicles (is OBD/CAN available): The dates of manufacture of the vehicles range between 2005 and 2016.

4) We draw to your attention that the Standard Form of Contract with the General and Special Conditions are not included in the tender documents available in the AU website. Can you please provide us with such documents by email? Draft Will be shared when tender is awarded.

5) Do you have any data residency requirements? Our Software as a service has data residing in our data center in Belgium. Our requirements are mentioned in the TOR in the bid document. If this is an important requirement, please note it in your methodology.

6) Where are the vehicles located? Addis Ababa, Ethiopia

7. Extension request by 3 weeks: We are required to finalise the transaction before the year end for budgetary reasons therefore we can only extend for 1 week. The new deadline shall be Friday 6th October 2017.
8. Are the consultants and GPS tracking device suppliers required to participate in the same bid or it is two different things?

9. How could we get the bid document? (Preferably soft copy). Download the bid document from our website https://au.int/en/bids

10. Are suppliers from abroad accepted? Yes. The tender is an international tender

11. Do we have to use your formats or we can use our own technical proposal formats? Use formats provided in the bidding document

Additional clarifications

	RFP Reference	Inquiry	Answers
1	"2. Supply GPS Devices with SIM/Data cards for enabling GPRS on the GPS Device for Vehicle Tracking."	What is the number of owned AUC vehicles to be tracked and their types (personal. Buses..etc.)?	-**Approximate #77-80** -Mercedes S350 -Mercedes E280 -Mercedes E200 -Ford Everest -Ford Explorer -Mercedes Ambulance -Mercedes Minibus -Nissan X-Trail -Toyota Avensis -Toyota Camry -Toyota Corolla -Toyota D/Cabin Pickup -Toyota Fortuner -Toyota L/ Cruiser (V-8) -Toyota L/ Cruiser - Toyota L/ Cruiser Single Pickup -Toyota Minibus -Toyota Prado -Rav-4 -Volkswagen Minibus
2	"11. Provide back-up and data restoration solutions to support business continuity."	Please elaborate.	If the system is disrupted due to network or any other reasons, data restoration should continue to send the information to the server after connection.
3	"17. Back-up and restore device data to support business continuity."	Please elaborate	See the above #2
4	"12. Following activation by a driver of the Panic button, the location of the vehicle must be relayed to the base. Impact sensors must be indicators of crash as and when they happen."	Is it required to supply panic button device for all vehicles? Is the impact sensors built in the vehicles or shall we provide its HW? If the answer is yes, please provide the count of panic buttons and Impact sensors required	-Yes, it is required. -Should provide its HW - Please see #1

		and what is the vehicle type.	
5	"13. Only configured driver identification tag must be used to start the vehicle."	Do you have driver identification tag? If yes, what is the system used and its details? If no, what is the workforce count to have the identification tag integrated with driver system?	-No driver identification tag. -Approximately 70
6	"10. Tow notification."	Can you please elaborate the AUC towing business logic. Does AUC has a Towing system, or it's a simple towing request notification to officers so they can respond upon.	-It is a simple towing request notification to officers so they can respond.
7	"15. Standard and hybrid (satellite) maps."	Can the maps be online or shall we utilize local map?	- Local map
8	Provide a web-based fleet management software and software upgrades.	Can we provide a cloud based system? If not please provide details about AUC infrastructure requirements and if they are to be quoted within the RFP scope.	Cloud based system? RFP scope We do not understand what you mean by cloud based system and RFP scope. Alternatively this shall be answered by the bidders in their methodology. This is the reason we are requesting them to put forward their proposals/solutions.
9	"21. Tamper proof, vandal proof and water proof enclosure for GPS, power supply and antenna must be …."	Is it essential, do they require full waterproof or just splash protection?	Yes, it is. They require full waterproof.
10	"25. Three year warranty of the equipment must be	Can we provide payed warranty after first year?	No paid warranty. Bidder should indicate how many

	included."		years warranty they can provide.
11	General Clarifications	Can we have a two weeks extension? What is the expected duration of the project, and when it should start?	This is up to the Procurement Unit to decide. It will start as soon as the contract is awarded.

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