

# **Governance, Peace and Security Tool**

Organization : **university of cape town**  
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## Human rights

Question ID	Question	Answer
1	Q1. Are human rights respected in this country?	Not at all Rarely Often Completely
2	Q2a. Democracy is often associated with the following characteristics. Which do you consider essential amongst those mentioned below?	
	<i>Freedom of expression</i>	Yes No
	<i>Freedom of press</i>	Yes No
	<i>Equality before law</i>	Yes No
	<i>Political Freedom</i>	Yes No
	<i>Free and fair elections</i>	Yes No
	<i>Freedom of movement</i>	Yes No
	<i>Religious freedom</i>	Yes No
	<i>Absence of discrimination</i>	Yes No
3	Q2b. Are these characteristics respected in this country?	
	<i>Freedom of press</i>	Never Rarely Often Always
	<i>Equality before law</i>	Never Rarely Often Always
	<i>Political Freedom</i>	Never Rarely Often Always
	<i>Free and fair elections</i>	Never Rarely Often Always
	<i>Freedom of movement</i>	Never Rarely Often Always
	<i>Religious freedom</i>	Never Rarely Often Always
	<i>Absence of discrimination</i>	Never Rarely Often

		<i>Always</i>
4	Q3. Overall, how satisfied are you with the way democracy works in this country?	Not at all satisfied Slightly satisfied Somewhat satisfied Very satisfied
5	Q4. What do you think of the following ways of governing this country?	
	<i>Power concentrated in the leader, who doesn't worry about parliament or elections</i>	<i>Strongly disagree</i> <i>Disagree</i> <i>Agree</i> <i>Strongly agree</i>
	<i>The army rules the country</i>	<i>Strongly disagree</i> <i>Disagree</i> <i>Agree</i> <i>Strongly agree</i>
	<i>People choose their representatives to run the government</i>	<i>Strongly disagree</i> <i>Disagree</i> <i>Agree</i> <i>Strongly agree</i>
6	Q5a. People are sometimes discriminated against on various grounds	
	<i>A. Race/ethnic group</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>B. Language / dialect</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>C. Religion</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>D. Regional origin [province, region]</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>E. Nationality</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>F. Poverty or wealth</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>G. Sex (gender)</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>H. Disability</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>I. Political affiliation</i>	<i>Never</i> <i>Rarely</i> <i>Often</i> <i>Always</i>
	<i>J. Homosexuality</i>	<i>Never</i>

		Rarely Often Always
	K. Age	Never Rarely Often Always
7	Q5b. Have you ever been victim of discrimination due to the following:	
	A. Race/ethnic group	Yes No
	B. Language / dialect	Yes No
	C. Religion	Yes No
	D. Regional origin [province, region]	Yes No
	E. Nationality	Yes No
	F. Poverty or wealth	Yes No
	G. Sex (gender)	Yes No
	H. Disability	Yes No
	I. Political affiliation	Yes No
	J. Homosexuality	Yes No
	K. Age	Yes No
8	Q6. Do you agree with the idea that women should have the same chance as men of being elected to political office?	Strongly disagree Disagree Agree Strongly agree

## Institutions

Question ID	Question	Answer
9	Q7a. Have you used any of the following services/institutions during the last 12 months?	
	Civil Service	Yes No
	Courts of justice	Yes No
	Police	Yes No
	Public hospitals and clinics	Yes No
	Public schools	Yes No
	Tax / Custom Authorities	Yes No
	Social security system	Yes No
	State media	Yes No

	<i>The Parliament</i>	Yes No
	<i>The Army</i>	Yes No
	<i>The President</i>	Yes No
	<i>The Prime minister (If applicable)</i>	Yes No
	<i>The Mayor</i>	Yes No
10	Q7b. How much do you trust the following?	
	<i>A. Civil Service</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>B. Courts of justice</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>C. Police</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>D. Public hospitals and clinics</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>E. Public schools</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>F. Tax / Custom Authorities</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>G. Social security system</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>H. State media</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>I. The Parliament</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>J. The Army</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>K. The President</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i> <i>Completely</i>
	<i>L. The Prime minister (If applicable)</i>	<i>Not at all</i> <i>Slightly</i> <i>Somewhat</i>

		<i>Completely</i>
	<i>M. The Mayor</i>	<i>Not at all Slightly Somewhat Completely</i>
11	Q8. How often do you think the following listen to people like you?	
	<i>A. Members of Parliament / National Assembly</i>	<i>Never Rarely Often Always</i>
	<i>B. Local elected officials / councilors</i>	<i>Never Rarely Often Always</i>
	<i>C. Leaders of community organizations / traditional leaders</i>	<i>Never Rarely Often Always</i>
12	Q9. How well do you think your local authority is handling the following:	
	<i>A. Reporting back to the people</i>	<i>Very badly Badly Well Very well)</i>
	<i>B. Consulting traditional / community leaders</i>	<i>Very badly Badly Well Very well)</i>
	<i>C. Delivering local services</i>	<i>Very badly Badly Well Very well)</i>
13	Q10. In your opinion, how much power do local authorities have?	<i>None Little Enough Too much</i>

## Corruption

Question ID	Question	Answer
14	Q11. How much information is provided by central authorities to citizens on government decisions?	<i>None Little Enough Very comprehensive</i>
15	Q12. To what extent do you think that corruption is a problem in this country?	<i>Not at all Sometimes Often Always</i>
16	Q13a. In the past 12 months, have you had to give money or offer a gift to a civil servant?	<i>Yes No</i>
17	Q13b. How often have you had to give money or to offer a gift to a civil servant?	<i>One time Two to five times More than five times</i>
18	Q13c. In which services/ department did you have to give money or offer a gift to a civil servant?	<i>Health Education Police Other basic services (water,</i>

		electricity) Tax/ customs Justice Other (specify)
19	Q14. To what extent do you think the following people are involved in corruption?	
	<i>A. Civil servants (general)</i>	<i>Not at all Rarely Often Very much</i>
	<i>b. Health civil servants</i>	<i>Not at all Rarely Often Very much</i>
	<i>Educational civil servants</i>	<i>Not at all Rarely Often Very much</i>
	<i>Police</i>	<i>Not at all Rarely Often Very much</i>
	<i>Tax and custom officials</i>	<i>Not at all Rarely Often Very much</i>
	<i>Judges, magistrates and judicial officials</i>	<i>Not at all Rarely Often Very much</i>
	<i>The president</i>	<i>Not at all Rarely Often Very much</i>
	<i>The prime minister (if applicable)</i>	<i>Not at all Rarely Often Very much</i>
	<i>Ministers</i>	<i>Not at all Rarely Often Very much</i>
	<i>Members of parliament</i>	<i>Not at all Rarely Often Very much</i>
	<i>Locally elected officials</i>	<i>Not at all Rarely Often Very much</i>
	<i>Religious leaders</i>	<i>Not at all Rarely Often Very much</i>
	<i>Traditional leaders</i>	<i>Not at all Rarely Often Very much</i>

20	Q15a. Do you have knowledge of the existence of an anti-corruption body in this country?	Yes No
21	Q15b. How effectively is your government handling the fight against corruption?	Not at all effectively Not very effectively Fairly effectively Very effectively
22	Q15c. Are you aware of the government's efforts to fight corruption?	Yes No

### Electoral Process

Question ID	Question	Answer
23	Q16a. Did you vote in the last presidential election?	Yes No
24	Q16b. Why did you not vote?	No candidate/ party represented your views Voting does not make a difference Did not register on the electoral roll Had difficulty to register on the electoral roll Name was not on the roll inspite of registration Was not of voting age at the time of election Did not have ID Other reason (specify)
25	Q17. Do you think that politicians respond to the population's concerns and needs?	Never Sometimes Often Completely
26	Q18. To what degree do you think the government takes the concerns of the following groups into account?	
	<i>Opposition parties</i>	<i>Not at all Rarely Often Completely</i>
	<i>Non-governmental organization/ civil society</i>	<i>Not at all Rarely Often Completely</i>
	<i>Local authorities</i>	<i>Not at all Rarely Often Completely</i>
	<i>Private sector</i>	<i>Not at all Rarely Often Completely</i>

### Citizen participation

Question ID	Question	Answer
27	Q19a. Are you an office-bearer or a member of any of the following voluntary associations?	



	<i>A. Local (neighborhood, etc)</i>	Yes (Officer-bearer) Yes (member) No
	<i>B. Religious</i>	Yes (Officer-bearer) Yes (member) No
	<i>C. Professional</i>	Yes (Officer-bearer) Yes (member) No
	<i>D. Cultural</i>	Yes (Officer-bearer) Yes (member) No
	<i>E. Savings Group</i>	Yes (Officer-bearer) Yes (member) No
	<i>F. Political Party</i>	Yes (Officer-bearer) Yes (member) No
	<i>G. Sporting Group</i>	Yes (Officer-bearer) Yes (member) No
	<i>H. Recreational Group</i>	Yes (Officer-bearer) Yes (member) No
	<i>I. Others (Specify)</i>	Yes (Officer-bearer) Yes (member) No
28	Q20. Among political parties, is there one that you identify with?	Yes No
29	Q21. How interested are you in politics?	Not at all Slightly Somewhat Very
30	Q22. How often do you discuss politics with those close to you (family, friends, colleagues)?	Never Sometimes Often Very Often
31	Q23. Have you taken part in a protest such as the following, in the last 12 months?	
	<i>A. Petition</i>	Yes No
	<i>B. Strike</i>	Yes No
	<i>C. Demonstration</i>	Yes No

## Safety

Question ID	Question	Answer
32	Q24. How much do you worry about the following potential threats to your security, in your day-to-day life?	
	<i>A. Criminal violence</i>	Not at all A little Fairly A lot
	<i>B. Violence between communities</i>	Not at all A little

		<i>Fairly</i> <i>A lot</i>
	<i>C. Violence against women</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>D. Armed conflict or warfare</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>E. Terrorism</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>F. Death, or injury from natural disasters (e.g. floods)</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>G. Health hazards</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>H. Poverty</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>I. Unemployment</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>J. Hunger</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>K. Eviction (from your residence or your land)</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>L. Human trafficking</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
	<i>M. Others (specify</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>A lot</i>
33	Q25a. How safe do you feel in the following situation? Walking alone in your area during daytime	<i>Not at all safe</i> <i>A little safe</i> <i>Fairly safe</i> <i>Completely safe</i>
34	Q25b. How safe do you feel in the following situation? Walking alone in your area at night	<i>Not at all safe</i> <i>A little safe</i> <i>Fairly safe</i> <i>Completely safe</i>
35	Q25c. How safe do you feel in the following situation? Being alone at home during daytime	<i>Not at all safe</i> <i>A little safe</i> <i>Fairly safe</i> <i>Completely safe</i>
36	Q25d. How safe do you feel in the	<i>Not at all safe</i>

	following situation? Being alone at home at night	A little safe Fairly safe Completely safe
37	Q25e. How safe do you feel in the following situation? Waiting for, or in public transport (in your area)	Not at all safe A little safe Fairly safe Completely safe Not applicable (respondent does not use public transport)
38	Q25f. How safe do you feel in the following situation? At your workplace (e.g. fields, market, job, etc.)	Not at all safe A little safe Fairly safe Completely safe Not applicable (respondent does not work outside home)
39	Q25g. How safe do you feel in the following situation? In public places, e.g. shopping centre, church	Not at all safe A little safe Fairly safe Completely safe
40	Q26a. Taking all things together, would you say that you are safe?	Not at all safe A little safe Fairly safe Completely safe
41	Q26b. Taking all things together, would you say that you are happy?	Not at all happy A little happy Fairly happy Completely happy

## Crime

Question ID	Question	Answer
42	Q27a. Over the past 12 months, did the following happen to you?	
	A. <i>You were physically assaulted (injured, slapped, punched, kicked, etc.)</i>	Yes No
	B. <i>Someone got into your residence without permission and stole or tried to steal something using violence</i>	Yes No
	C. <i>Someone got into your residence without permission and stole or tried to steal something without using violence</i>	Yes No
	D. <i>Someone deliberately destroyed or damaged your home, shop, or any other property that you or your household owns</i>	Yes No
	E. <i>Someone stole or tried to steal something from you outside your home using violence</i>	Yes No
	F. <i>Someone stole or tried to steal something from you outside your home without using violence</i>	Yes No
	G. <i>You experienced sexual harassment</i>	Yes No
	H. <i>You were raped or experienced attempted rape [Please assure confidentiality]</i>	Yes No
43	Q27b. Did you or anyone else report	yes

	the incident/s to public security services or to other institutions?	no
44	Q27c Who did you report the incident to?	Public security services Family / friends / neighbors Community structures Justice courts Social services Civil society organizations Local administration Other (specify)
45	Q27d. How satisfied were you with the way your problem was dealt with?	Not at all satisfied A little satisfied Fairly satisfied Completely satisfied
46	Q28a. Over the last 12 months, has anyone threatened you with a firearm?	Yes No
47	Q28b. Over the last 12 months, has anyone threatened you with any other weapon (e.g. knife, machete, razor blade, axe, screwdriver)?	Yes No
48	Q28c. How widespread would you say firearm ownership is in your area?	Not at all widespread A little widespread Fairly widespread Very widespread
49	Q28d. Do you feel the need to own a firearm to protect yourself and your household?	Yes No
50	Q28e. Do you (or someone in your household) own a firearm?	Yes No
51	Q29. In your view, how likely is it that you may be the victim of some crime?	Not at all likely Not very likely Fairly likely Very likely

## Conflicts

Question ID	Question	Answer
52	Q30A. These days, is there any tension, conflict or violence between groups in your area?	Yes No
53	Q30B. In your opinion, what is the origin of this tension?	Economic competition Scarce natural resources Ethnic or tribal differences Linguistic/dialect differences Religious differences Political factors Territorial disputes Gangs Other (specify)
54	Q30c. Thinking about your area, over the past 12 months, did the tension or violence between different groups increase or decrease?	Greatly decreased Decreased Did not change Increased Greatly increased
55	Q30d. In your view, how do you expect the situation to evolve over the next 12 months?	Will get much better Will get better Will stay the same Will get worse

		Will get much worse
56	Q31a. In your area, is there any means, institution or person to help resolve conflicts?	Yes No
57	Q31b. Where do people go to get help for resolving a conflict?	Public security services Local committee Administrative authorities Political leaders Traditional leaders Religious leaders Other (specify)
58	Q31c. How effective are {0} in helping resolve conflicts?	Not at all effective A little Fairly Very effective
59	Q32a. In your country, to what extent can most people be trusted?	Not at all trusted A little trusted Fairly trusted Completely trusted
60	Q33b. In particular, to what extent do you trust:	
	A. <i>Your relatives</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>Completely</i>
	B. <i>Your neighbors</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>Completely</i>
	C. <i>People from a different ethnic group / race than yours</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>Completely</i>
	D. <i>People with a different language / dialect than yours</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>Completely</i>
	E. <i>People with a different religion than yours</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>Completely</i>
	F. <i>People with a different political affiliation than yours</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>Completely</i>
	G. <i>People with a different nationality than yours</i>	<i>Not at all</i> <i>A little</i> <i>Fairly</i> <i>Completely</i>

### Public security services

Question ID	Question	Answer
61	Q34a. Do you think that some people are discriminated against by public security services?	Yes No
62	Q35b. Do you think there is discrimination by public security services in relation to?	

	<i>A. Race / ethnicity</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>B. Language / dialect</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>C. Religion</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>D. Regional origin (province, region)</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>E. Nationality</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>F. Poverty or wealth</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>G. Sex and/or gender</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>H. Disability</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>I. Political affiliation</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>J. Homosexuality</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
	<i>K. Stateless/Refugees</i>	<i>Not at all</i> <i>A little</i> <i>Somewhat</i> <i>A lot</i>
63	Q36c. Have you yourself ever been a victim of discrimination by public security services, due to your	
	<i>A. Race / Ethnicity</i>	<i>Yes</i> <i>No</i>
	<i>B. Language / dialect</i>	<i>Yes</i> <i>No</i>
	<i>C. Religion</i>	<i>Yes</i> <i>No</i>
	<i>D. Regional origin (province, region)</i>	<i>Yes</i> <i>No</i>
	<i>E. Nationality</i>	<i>Yes</i> <i>No</i>
	<i>F. Poverty or wealth</i>	<i>Yes</i> <i>No</i>

	<i>G. Sex (gender)</i>	Yes No
	<i>H. Disability</i>	Yes No
	<i>I. Political affiliation</i>	Yes No
	<i>J. Homosexuality</i>	Yes No
	<i>K. Stateless/Refugees</i>	Yes No
64	Q37. Overall, how effective are public security services in addressing security problems?	
	<i>A. All forms of crime</i>	<i>Not at all effective</i> <i>A little effective</i> <i>Fairly effective</i> <i>Very effective</i>
	<i>B. Violence against women</i>	<i>Not at all effective</i> <i>A little effective</i> <i>Fairly effective</i> <i>Very effective</i>
	<i>C. Violence against children</i>	<i>Not at all effective</i> <i>A little effective</i> <i>Fairly effective</i> <i>Very effective</i>
65	Q38a. In the past 12 months, have you had to give money or to offer a gift to a civil servant in the public security services ?	Yes No
66	Q38b. How often have you had to give money or to offer a gift to a civil servant in the public security services?	One time Two to five times More than five times
67	Q38c. To what extent do you think the following people are involved in corruption?	Not at all Rarely Often Very much
68	Q39. How much do you trust the government to protect you, your household and your property from crime and violence?	Not at all A little Fairly Completely