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### INVESTING AND FINANCING TOURISM IN AFRICA

by

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## **Background**

- Destinations worldwide are increasingly opening up to tourism
  - ✓ creates jobs and enterprises,
  - ✓ Generates export revenues
  - ✓ Leads to infrastructure development (UNWTO, 2015)
- ❖ Tourism is a major category of international trade
  - ✓ Total value of tourism exports US\$1.5 trillion
  - ✓ US\$ 4 billion a day on average
  - ✓ International tourism represents 7% of the world's exports in goods and services
  - ✓ Tourism ranks third after fuels and chemicals and ahead of food and automotive products
  - ✓ In many developing countries, tourism ranks as the first export sector. (UNWTO, 2015)



## **Tourism Growth from Emerging Markets Perspective**

- ❖ International tourist arrivals in the emerging economies (Asia, Latin America, Eastern Europe, Africa)
  - ✓ Growing at double the rate (4.4% per year) that in developed economy destinations (+2.2% a year)
  - ✓ Number of arrivals in emerging economies expected to exceed those in advanced economies before 2020
  - ✓ In 2030, 57% of international arrivals will be in emerging economy destinations (versus 30% in 1980) and 43% in advanced economy destinations (versus 70% in 1980) (UNWTO, 2015)



## **Zooming in on Africa**

- UNWTO stats indicate:
  - ✓ Africa attracted 53 million international visitors in 2015
  - ✓ Tourism growth: 5.4% average annual growth between 2005 and 2014 (compared to the world: 3.8%).
  - ✓ Tourism Receipts: USD33 billion (Euro 30 billion).
  - ✓ UNWTO projects international tourist arrivals to grow to 7% in Africa by 2030.



## **Situational Analysis**

- ❖ National governments have been at the forefront of large hospitality infrastructure developments
  - ✓ Limited success,
  - ✓ Failure in most cases
  - ✓ Government is not known to be a successful tourism operators
- Liberalization of the tourism sector
  - ✓ New approach to tourism infrastructure development
  - ✓ Governments to create a conducive environment
  - ✓ Private sector to invest and manage
- Growing interest in financing tourism development in Africa by
  - ✓ Commercial banks
  - ✓ Global brands
  - ✓ National development finance institutions such as the IDC in South Africa
  - ✓ International Development Finance institutions such as IFC, MIGA, AFREXIM



## **Key Economic Benefits - IFC as a Case Study**

- ❖ An excellent example of key economic benefits gained through financing and investing in tourism/hospitality
- Since 1956, IFC has invested more than \$2.5 billion in 251 hotel projects in developing countries worldwide.
- ❖ These investments have had a major effect on local economies by contributing to economic diversification and sustainable growth.
- They have boosted the travel and hospitality sectors and generated much-needed jobs, foreign currency, and tax revenue.
- ❖ IFC's hotel investments create an average of 1.5 to 3 jobs for each hotel room.
- ❖ They also provide supply chain linkages from construction to operation and secure markets for local farmers and SME suppliers.



### **Africa is the New Battleground for Tourism Investments**

African hotel development projects at the start of 2013:

✓ Marriott: 36

✓ Carlson Rezidor: 32

✓ Hilton Worldwide: 29

✓ Starwood: 21

✓ Mangalis: 17

✓ Swiss International: 16

✓ Accor: 12

✓ Best Western: 12

✓ Rotana: 8

✓ Louvre Hotels Group: 7

Source: W Hospitality Group, 2015



### **Market Entry Strategies**

- Market entry approaches
  - ✓ New Builds
  - ✓ Acquisition of existing hotels
    - ➤ Marriott Hotels acquiring South Africa's Protea Hotels Group
    - > Radisson taking over Hotel du 2 Fevrier right here in Lome
- Cherry picking of invest destinations
  - ✓ Nigeria
  - ✓ Kenya
  - ✓ Ghana
  - ✓ Gabon
  - ✓ Angola
  - ✓ South Africa



## Challenges to Investing/Financing Tourism in Africa

#### Government

- ✓ Bureaucratic red tape
- ✓ Uncoordinated government policies
- ✓ Unfriendly policies & regulations (visa regimes, EIAs)
- ✓ Lack of enabling infrastructure (Land/location for hotel/resort development, roads, airports, connectivity, water, electricity, sanitation)
- ✓ Tourism not always seen as a priority sector

#### Finance Institutions

- ✓ Risk aversion of local commercial banks
- ✓ Lack of understanding of the economics of the sector
- ✓ Building costs (cost per key)
- ✓ Profit expectations



## **Challenges to Investing/Financing Tourism in Africa**

- Operational issues
  - ✓ Limited availability of local operational skills in destinations
  - ✓ Quality assurance and standards
  - ✓ Limited access to tourist source markets due to poor destination marketing
  - ✓ Safety and security issues
- Other socio-economic issues
  - ✓ Revenue leakages
  - ✓ Crowding out of local tourism/hospitality entrepreneurs
  - ✓ Exclusion of SMMEs from full participation in procurement value chains



# Recommendations for Improving Investment/Financing of Tourism in Africa

#### Governments

- ✓ Create a conducive environment that leads to policy uncertainty reduction
- ✓ Reduce bureaucratic red tape that hinders investing in tourism
- ✓ Ensure policy coordination with other government departments in terms of decisions that impact tourism negatively (visa regimes for example)
- ✓ Ensure availability of water, electricity, sanitation
- ✓ Recognize tourism as a priority sector that is capable of creating jobs and wealth and allocate resources accordingly
- ✓ Ensure safety and security.

#### Financing models

- ✓ Explore innovative investment and financing models that meet triple bottom line requirements (Profits, People, Environment)
- ✓ Partner with local investors/entrepreneurs to co-create wealth
- ✓ Establish dedicated regional/continental-level funding institutions/facilities that understand tourism and are able to structure appropriate financing (IFC, IDC, NEF, SEFA, Tourism Development Corporation in Kenya) for tourism projects
- ✓ Provide appropriate incentives to investors
- ✓ Provide investment risk mitigation measures.

# Recommendations for Improving Investments Financing of Tourism in Africa

### Operational issues

- ✓ Ensure available of skills labour (customer service orientation)
- ✓ Quality assurance and standards
- ✓ Implement effective destination marketing and promotion strategies that lead to good occupancies.
- ✓ Encourage the development of domestic tourism

#### Other socio-economic issues

- ✓ Ensure inclusive growth by ensuring that local SMMEs become part and parcel of the tourism value chain and are given an opportunity to provide goods and services
- $\checkmark$  Promote business development services to support the growth and development of tourism SMMEs.



# **Recommendations for Improving Investments Financing of Tourism in Africa**

THANK YOU

