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Foreword



H.E. Bankole Adeoye

Commissioner for Political Affairs, Peace and Security **African Union Commission**

It is with great pride and a profound sense of duty that I present this comprehensive Knowledge Management Strategy, a guiding framework designed to enhance our capacity to generate, document, and disseminate knowledge on issues of democratic governance, peace, and security.

This Strategy advances the African Union's commitment to promoting good governance, democracy, and shared values across the continent through the Department of Political Affairs, Peace and Security (PAPS), AU Organs and Institutions, Regional Economic Communities (RECs), and Regional Mechanisms (RMs).

Too often, knowledge generation and management are not given the attention they deserve. Yet, they are strategic components of our work vital for learning, improving, and enabling meaningful transformation across Africa, both for the current generation and those to come. This Strategy reflects our collective resolve to elevate knowledge generation as a core pillar of our efforts.

By fostering evidence-based policymaking, knowledge management strengthens and synergizes the African Governance Architecture (AGA) and the African Peace and Security Architecture (APSA). Furthermore, effective knowledge management must be rooted in deliberate partnerships with research institutions, think tanks, civil society, and the academic community. Only through such collaboration can we bridge the persistent gaps between knowledge production and utilization, ensuring our policies are grounded in rigorous research and resonate with the lived realities of African peoples.

As we embark on this five-year journey, I call upon all stakeholders within the AGA and APSA Platform - including civil society, academia, and the private sector to actively participate in building a dynamic, interoperable, and inclusive knowledge ecosystem.

I thank all who have contributed to the development of this strategy. May this Strategy stand as a testament to our united commitment to African knowledge, excellence, innovation, and collaboration in advancing the African Union's vision of a peaceful, democratic, and inclusive continent.

Preface



Hon. Wilson Almeida Adão

Chairperson, AGA-APSA Platform at the Political Level Chairperson of the African Committee of Experts on the Right and Welfare of the Child (ACERWC)

I would like to express my sincere sence of duty and responsibility to present this Knowledge Management Strategy (2025–2030) as a key resoruce for the AGA-APSA Platform.

This Strategy marks a pivotal step in strengthening how the AGA-APSA Platform captures, curates, and applies knowledge to support democratic governance, peace, and inclusive development across Africa.

Developed through broad consultations and grounded in the realities and needs of our institutions and communities, the Strategy outlines practical approaches to closing knowledge gaps, fostering collaboration, and embedding a culture of continuous learning across all levels of our work

I see this Strategy as both a guide and a commitment, a commitment to making knowledge a more strategic, accessible, and transformative tool in shaping Africa's human rights, democratic governance, and peace agenda.

At its core, the Strategy provides a platform for coordinated and collaborative action, encouraging synergies across actors and platforms around shared knowledge goals. It promotes a participatory approach to knowledge generation and use, ensuring that citizen perspectives meaningfully inform governance and human rights processes.

By strengthening networks and partnerships, the Strategy can work to close persistent gaps between evidence and decision-making, ultimately supporting institutions tobecome more adaptive, transparent, and accountable. I am confident that it will lead to more context-responsive and impactful interventions across the human rights, governance, peace, and security landscape of the continent.

I extend my sincere gratitude to everyone who played a role in shaping this Strategy. As we now shift from design to implementation, I call upon all AGA and APSA Platform Members, think tanks, civil society organizations, and stakholders to actively engage in bringing this vision to life.

Let us work together to ensure that knowledge becomes a driving force for democratic governance, lasting peace, and sustainable development throughout Africa.

Acknowledgments

We express our sincere appreciation to the experts, organizations, networks, and partners whose invaluable contributions ensured that the Knowledge Management Strategy was developed to the highest standard.

We also extend special thanks to the following individuals who played a critical role in the review and validation of the Strategy.

- Ms. Lindiwe Khumalo, Former Chairperson of the AGA-APSA Platform and the Former Executive Secretary of (ACHPR)
- Ms. Doreen Apollos, Information and Communication Directorate (ICD), AUC
- Dr. Ayalew Getachew, Ag. Executive Secretary of African Committee of Experts on the Rights and Welfare of the Child (ACERWC)
- Mr. Lennon Monyae, African Peer Review Mechanism (APRM)
- Mr. Bob Kalanzi, African Union Development Agency (AUDA) NEPAD Agency NEPAD
- Mr. Bright Sefah, The African Union Economic, Social and Cultural Council ECOSOCC
- Mr. Adrien Ndayisaba, Common Market for Eastern and Southern Africa (COMESA)
- Mr. Elshadai Negash Knowledge Management and Communications Expert
- Mr. Neil Malilwe, Graphic Designer

Special recognition and appreciation go to the following individuals for their dedication, leadership, and exceptional contributions throughout the process spanning the development, drafting, organization of consultations, validation, and editorial work that led to the finalization of this Strategy.

- Ms. Patience Chiradza, Director of the Governance and Conflict Prevention Directorate, PAPS, AUC and Rapporteur of the AGA-APSA Platform
- Amb. Salah Hammad, Ag. Head, AGA-APSA Secretariat, PAPS, AUC
- Ms. Makda Mikre Tessema, Senior Democracy and Governance Expert, PAPS, AUC
- Ms. Hagar Azzooz, Project Officer, PAPS, AUC
- Ms. Mahlet Mulugeta, Junior officer, PAPS, AUC

Introduction

African Governance Architecture - African Peace and Security Architecture (AGA- APSA) recognizes that knowledge is both a key output that it delivers to its stakeholders, as well as a key resource that it needs to deliver its objectives. Drawing from declaration 7 of the AU Assembly of Heads of States as highlighted in Assembly/AU/Decl.1 (XVI), AGA is responsible for facilitating efforts directed at enhancing the participation of African Research Institutes, civil society, and media in promoting Shared Values as part of wider efforts directed at securing African ownership.

This responsibility provides inspiration to one of the key objectives of the African Governance Platform - generate, manage, and disseminate knowledge on good governance and democracy in Africa, including AU shared values. This objective is key to influencing AGA-APSA work and policymaking of its Platform Members. The AGA-APSA Knowledge Management Strategy (herein referred to as the Strategy) provides a guiding framework, which reinforces the three basic AGA-APSA needs in terms of delivering on its objective as highlighted herein above.



AGA-APSA Understanding of Knowledge Management

To AGA-APSA, Knowledge Management means using the resource "knowledge" to improve the way the African Governance Platform (AGP) does business and to achieve greater impact in its expected outcomes. Around the world, there has been an increase in knowledge on democratic governance and human rights issues.

In Africa, in particular, largely due to deliberate efforts towards building and managing an African body of knowledge on its democratic governance and human rights achievements, challenges, trends, and prospects, such a body of knowledge has been growing. To address management of this growing body of knowledge, AGA-APSA seeks to "create, distil, share and use know how" to influence policy and foster effective implementation of AU Shared values through evidence-based research and data generation.

Current AGA-APSA Knowledge Management Outlook

Since its inception in 2012, AGA-APSA has made important steps towards knowledge generation, specifically on democratic governance trends, challenges, and prospects on the continents. The Secretariat, has commissioned the development of various knowledge products on topical democratic issues, which have included conflict prevention, effective governance in challenging environments, and the importance of governance in silencing the guns in Africa by 2020.

These products have varied from background papers to country specific studies. On an annual basis, AGA convenes a High-Level Dialogue on Democracy, Human Rights and Governance in Africa.

These dialogues have been trademarked as flagship knowledge exchange platforms for AGA and its Platform Members as well as its stakeholders. They have also been instrumental in providing a forum for data collection and validation, specifically of the AGA knowledge products.

In addition, the AGA-APSA Secretariat has over the years established strategic alliances and partnerships with various individuals and institutions to generate knowledge products on various thematic issues as well as influence discussions at its annual High-Level Dialogues. This has been coupled with creation of a database of various internal and external partners, which will be critical in the development of the AGA-APSA Knowledge Dissemination Plan.

Further still, the AGA-APSA Secretariat has strengthened its use of multimedia, particularly through media triangulation. The Secretariat has enhanced its use of social media platforms like Facebook, Twitter, YouTube and Scribd (document archiving and sharing). In addition, various AGP Members maintain online and physical libraries for knowledge on specific areas of their core mandate. These libraries have users from across the continent and specifically from countries where the Members have physical presence.



Rationale for the AGA-APSA Knowledge Management Strategy

The centrality of synergy, coordination, and cooperation among AGP Members in ensuring effective implementation of the AGA-APSA objectives provides the basis for the Strategy. This not only provides a basis for related Knowledge Management activities, including knowledge generation, management and dissemination on democratic governance trends, challenges, and prospects on the continent, but also provides a framework for seamless information sharing amongst Platform Members and other AGA-APSA stakeholders.

Over the years, there has been a significant growth of knowledge materials on democratic governance in Africa. Universities, research institutions, think tanks, and civil society groups have authored policy briefs, reports, and research analysis to engage with the most pressing structural, institutional and policy issues on the continent. In alignment with the Pan-African ideal of finding African responses to the challenges facing the continent, researchers have answered the call to study these challenges and how Africans have responded.

Despite the above efforts, there still exist gaps in linking this wealth of knowledge to policy formulation processes on democratic governance at the regional and continental levels.

As the AU works to promote the shared values instruments and other continental norms, forwardlooking ideas and research are necessary to tackle the cross-cutting issues each of the AU Organs and Institutions face in the implementation of their respective mandates. While universities and think tanks in the region have made significant inroads, there exist not only gaps in implementing the policy recommendations of their research, but also in the quality and breadth of research on thematic governance issues. In addition, the dynamic nature of democratic governance on the continent, with varying trends, opportunities, and challenges, provides a basis for real time analysis of the implications of these changes for policymaking on the continent.

Democratic governance issues related to elections, conflict prevention, corruption, preventive diplomacy, building strong institutions, among others, all require continued research and analysis to inform progressive policy formulation and programming. To accomplish their mandate, AGP Members require cutting-edge innovative research to enhance their work.

However, the available capacities and resources are not enough to drive this quest for research and analysis. As a result, the AGA-APSA Secretariat relies on partnerships and collaborations with individual researchers, research institutions, think tanks and academic institutions to generate knowledge.

Internally, AGP Members have grappled with inadequate information flow, which has hampered effective coordination of Members' initiatives towards strengthening of good governance and consolidating democracy on the continent. This has often led to inefficiency and duplication of efforts.

At the same time, there is a dearth of knowledge and understanding among African peoples about the work, roles, and responsibilities of the AU, particularly on democratic governance. This has created an urgent need for AGA-APSA to generate and disseminate digestible information on the impact of the AU's work on the daily lives of African peoples.

The Strategy is informed by addressing these gaps highlighted above. First, the strategy provides the AGA-APSA Secretariat a guiding framework on how to establish and maintain strategic partnerships and alliances towards the realisation of the African Governance Platform objective related to Knowledge Management.

Second, the Strategy will guide the creation of a system that allows for maximisation of the capacities of each Platform Member towards knowledge generation, management, and dissemination, and in particular the widespread sharing of each Member's knowledge products.

Third, the Strategy contributes to providing information by AU institutions on the work of AGA-APSA and its platform members and as well receive information from African peoples to bridge information gaps and to ensure the ownership and buy-in of African peoples in the AU institutional and democratic governance agenda. Finally, the strategy will provide a guiding framework to Platform Members on responsibilities within the AGA-APSA Knowledge Management chain.



Goal and Objectives of the Knowledge Management Strategy

Goal

To enhance AGP Member efforts towards capturing, storing, and disseminating knowledge on democratic governance trends on the continent and brokering it to the appropriate recipients.

Specific Objectives

- Strengthen the capacity of AGP Members to play more pivotal roles in providing policy advice and support to AU Policy Organs
- Build strategic partnerships and alliances with think tanks, research, and academic institutions on the continent with the AGA-APSA Secretariat to enhance evidence-based policymaking at the regional and continental levels.
- Enhance the AGA-APSA Knowledge environment by proactively facilitating and rewarding knowledge creation, transfer and use among AGP Members.
- Improve the capturing of knowledge through the creation of AGA-APSA Knowledge Management repositories; and
- Promote knowledge generation, and exchange as well as continuous learning to enhance evidencebased policy analysis and policy making at the regional and continental levels.
- Leverage on cutting edge communication tools to improve the work of the African Governance Platform Members

Guiding Principles of the Strategy

Based on the above goal and objectives, the Strategy will be guided by the following principles:

- People-Centred: Ensure knowledge generation impacts policy making at national, regional, and continental levels for the benefit of African peoples.
- Purpose driven: Generate knowledge targeted at resolving policy challenges; collate good practices, experiences and lessons learned on democratic trends in Africa.
- Inclusive participation: All African Governance Platform Members should tap into its knowledge resources, including its people and its knowledge repositories to optimise impact and in-house capacity development practices

AGA-APSA Mechanisms for Knowledge Management

To ensure effective Knowledge Management, adequate mechanisms are needed for generating, capturing, and disseminating knowledge and information using effective processes and institutional arrangements. After the creation, sourcing, and accumulation of knowledge, it is important to ensure that the knowledge reaches its intended recipients.



Knowledge Generation

AGA-APSA knowledge products will take various forms, depending on the purpose, audience, and their information needs. However, whichever form the knowledge will take, each product shall be of high quality with a clearly defined audience and purpose. Specifically, AGA-APSA knowledge products will be based on an assessment of needs and demand for the product among the targeted audiences to ensure its relevance, effectiveness, usefulness, and value. Each product shall also be timely, relevant to policymakers' needs, written in the relevant AU official working language(s) and based on evaluative information without any bias.

While the type of knowledge products may change depending on the specific needs of the African Governance Platform, the AGA-APSA Secretariat will produce various reports, papers, and informational writings during the time frame of the Strategy. For example, the Secretariat will produce an African Governance Newsletter, which will be produced biannually in the timeline of this strategy. It will highlight the activities of the Platform and topical governance challenges on the continent.

At the same time, the Secretariat will provide technical support to all Platform Members towards the generation of their own knowledge products for their specific work plans.

Through its Dialogue series, including the Seminar Series and the High-Level Dialogue on Democracy, Human Rights and Governance in Africa, the AGA-APSA Secretariat will provide platforms for engagement with stakeholders to highlight current trends and happenings on democratic governance on the Continent. These dialogues will embed broadbased consultations on topical issues with every segment of the African society including youth and women groups, media, pressure groups, private sector among others. The Dialogue will also serve as a catalyst for knowledge generation, both in preparation for the High-Level Dialogue, and in its recommendations afterwards.

Following the commissioning of the development of knowledge and funds and time permitting, the AGA-APSA Secretariat will coordinate validation meetings for the knowledge generated. These meetings will be attended by relevant stakeholders as part of the quality assurance process of the knowledge being developed.

The meetings will provide a forum for the review and authentication of the generated knowledge as well as ensuring that the knowledge is presented in a clear manner.

Furthermore, the meetings will be highly participatory to facilitate sharing of expert opinions and views that will be critical in the finalisation of the generated knowledge into a finished product. Other issues that will be discussed will include copyright and authorship.

Further to this, the use of multimedia platforms will be enhanced to serve as a monitoring tool for democratic governance trends. Through regular interactions with users, the platforms will help in evoking current trends, challenges and opportunities for improved democratic governance programming and the gathering of knowledge for AGP members. It is the responsibility of the AGA-APSA Secretariat to ensure relevant and high-quality knowledge products are produced in a timely manner. The Secretariat shall coordinate the commissioning of researchers through the development of Terms of Reference.

Knowledge Curation

AGA-APSA shall consolidate various existing databases on democratic governance from think tanks, research institutes, academic institutions, civil society organisations, and media houses, among others to provide a pool of knowledge on various governance issues. In addition, addressing topical democratic governance issues in the continent, the Secretariat shall use the consolidated pool of knowledge to identify research gaps on different issues that are of relevance to AGA-APSA in general and Platform Members in particular.

This will facilitate creation of an internal "think tank" as both a repository for existing information and a space to create knowledge products specific to the Platform's work. It will also give Platform Members opportunities to reflect on their own experience within their respective mandates and share valuable lessons that they have gained in line with Knowledge Management.

In terms of tools for management of knowledge and information, various internal tools will be leveraged, including an African Governance Platform Members Portal, which will help to curate knowledge generated and provide a repository of information on the workings of the various Platform members. Various thematic based information and knowledge on various clusters will also be cloud sourced, updated, and accessible for platform members to improve their work.



Knowledge Dissemination

Dissemination is a key process in the Knowledge Management chain link. Only an effective and efficient system of dissemination will ensure that the target recipients receive the AGA-APSA Knowledge products that are relevant to their specific needs. Although different knowledge products will have their respective dissemination plan, the general notion of AGA-APSA dissemination of knowledge emphasises popularising and spurring public support for AGA-APSA's various components as well as communicating the results of the various African Governance Platform programmes and activities.

A specific communication plan shall accompany each dissemination plan by targeting a particular group. This calls for effective branding of AGA-APSA and the maximum utilisation of the available dissemination tools and methods. AGA will (through collaboration with think tanks, research institutes, academic institutions, civil society organisations, and media houses) create Knowledge Networks and Communities of Practice that are linked to the African Governance Platform Members. This will facilitate sharing of information and findings from joint studies, reviews, assessments on various components and programs of the AGP Members within networks based on the five AGA-APSA clusters.

The knowledge products will be shared as electronic copies, along with occasional printed copies as well (depending on funding). To enhance efficiency in terms of time and cost, the AGA-APSA Secretariat webpage will be strategically used as one of the means for dissemination.

For instance, the knowledge products will be uploaded on the Secretariat webpage with a blurb that summarises the key information in the product.

Other dissemination methods include printed reports, HTML or PDF copies of the products shared through the internal and external internet sites along with through e-mail messages to list-serves. In addition, AGA-APSA shall enhance its annual High-Level Dialogues as a major event convened around democratic governance discourse on the continent. Through efficient and improved use of multimedia tools including social media, an increase of the information flow between AGA-APSA and its various external stakeholders should increase.

Internally, the AGA-APSA technical and political meetings shall provide a platform for knowledge sharing among internal stakeholders. Additionally, knowledge from AGA-APSA knowledge products shall incorporate them in existing reports and publications, such as the AGA-APSA Secretariat Annual Report or other key reports, brochures, and news bulletins. Media will also play an important role in disseminating knowledge products.

While the African Governance Platform Members, through the AGA-APSA Secretariat, will use both traditional and new media in the form of social media, they will leverage more on social media, considering its advantages over the latter. The Secretariat will also use Information and Communication Technology (ICT) to facilitate rapid, efficient, and cost-effective knowledge management. ICT is an effective tool for research, data analysis and dissemination through a multitude of social media tools.

Approach to implementing AGA-APSA Knowledge Management Mechanisms

The implementation approach of the AGA-APSA knowledge management mechanisms will be guided by the Participatory Action Research method to include the following: ²

- The need for collaboration among platform members for synergy including having principles and guidelines for KM systems
- The need to find ways to build on aspects of inclusivity that involve platform members for ownership (Language, data protection, intellectual property)
- The need to develop means of sharing knowledge: Internet, Intranet, Extranet
- The need to connect learning institutions and building synergies including champions influencers and expansion in the use of media (communication strategies)
- The need for the use of communication focal points for platform members (aggregation of skills resources, coordination)
- The need to form alliances with national level civic education institutions to disseminate knowledge

AGA-APSA Knowledge Management System

AGA-APSA acknowledges the fact that Knowledge Management is not a single institutional responsibility. Instead, it requires concerted effort by all stakeholders.

To synchronise the AGA Knowledge Management Systems, the Secretariat will coordinate the establishment of strategic partnerships and alliances with individual researchers, research institutions, think tanks and civil society organisations to enhance their partnership with AU Organs and Institutions in generating, managing, distilling, and communicating evidence-based information and knowledge on democratic governance trends in Africa.

The Secretariat will also develop mechanisms for engaging academics, researchers, and scholar practitioners in the democratic governance work of the AU at all levels. In particular, the mechanisms will emphasise the importance of clear communication on the research needs of AGP Members, and the expertise of partner institutions to provide those needs. Through strong partnerships and alliances, the AGA Secretariat intends to create a Community of Practice that will serve to enhance the work of the Strategy, providing an important network for conversation and sharing of best practices. AGA-APSA will develop a consolidated database of strategic individuals and organisations with expertise within the mandate of the AGP.

Drawing from the strength of this community, the Secretariat will establish short- and long-term partnerships and alliances to facilitate AGA-APSA knowledge generation, management, and dissemination. This will contribute to the generation of innovative policies to tackle the challenges of democratic governance on the continent, as a precursor to peacebuilding, conflict prevention and resolution, as well as the achievement of transparent and accountable governance in Africa.

Through the coordination of the AGP, AGA-APSA shall provide linkages for bringing evidence-based research studies and analysis to bear on policymaking at the regional and continental levels, including organs and institutions of the AGA-APSA. This will inform the work of AGP members in crafting policy recommendations while fulfilling their mandates. At the same time, research institutions and civil society members will use their own networks to influence policy making through informed research at subnational, national, and regional levels. In view of the above, the Strategy shall adopt a cascading approach towards effective knowledge generation, management, and dissemination efforts with emphasis on building strong partnership with various stakeholders at the three levels. Such partnerships will address the capacity issues that have often affected the efficient implementation of similar strategies.

Monitoring feedback and measuring results of dissemination efforts

The Secretariat is responsible for developing feedback and learning mechanisms for the effectiveness of the dissemination strategy and quality of the knowledge product. For instance, the Secretariat may conduct a quick survey among the recipients of the knowledge products or develop a feature on its website where users can provide their feedback directly. In analysing the feedback, the Secretariat will ask the following, among other questions:

- ◆ To what extent has the knowledge product been used in programming and policy making within and beyond the African Governance Platform?
- Was the knowledge product produced in a timely manner to effectively influence decision making/policy-formulation processes?
- Has the knowledge product reached the intended audience in an efficient manner?
- Was the Knowledge product easily accessible?
- Did the audience find the knowledge product useful? If not, why?
- What could be done better next time?

Lessons learned from the experience should be documented and reflected in the future AGA-APSA knowledge products dissemination efforts so that the knowledge products will continue to be relevant and contribute to strengthening of good governance and consolidating democracy on the continent.



Knowledge Management Strategy Implementation

The Strategy provides a broad guideline for designing AGA-APSA's knowledge efforts and strategy. As a result, there is room for flexibility and innovation as the situation requires. The implementation of the strategy will need the partnership and cooperation of a variety of stakeholders.

It will also need the full support of the Department of Political Affairs, the AGP, and various AU organs and institutions. The review of the impact of the Knowledge Products will be assessed, along with the progress made in terms of developing relationships with research institutions. AGA-APSA will report on how the knowledge products have informed policy and plans to report on the work of the member states.

StrategyTimeframe

The Strategy will provide direction to AGA-APSA work in relation to knowledge management and partly communication for the three years. This strategy document will re-focus primarily on the first year, 2023, as a pilot year for launching the systems and structures, while the second and third year will operationalize and institutionalise the management of the processes, leading to greater generation of important knowledge and communication to both internal and external stakeholders.

The fourth and fifth year will primarily focus on continued implementation, with the identification in fourth year for future innovative KM strategies for the AGA-APA, in relation to emerging trends and emerging results and outcomes of the strategy. The fifth will focus monitoring and evaluation and leveraging on the emerging trends identified.

Roles, Responsibilities and Commitments of Key Stakeholders This section aims at clarifying the main roles, responsibilities, and commitments of key AGA-APSA stakeholders to facilitate successful implementation of the Strategy. AGA-APSA Secretariat The AGA-APSA Secretariat will:

- Partner with think tanks, universities, research institutions and civil society to develop new and innovative research aimed at promoting good governance and consolidating democracy.
- Keep abreast of democratic governance trends and information needs at the AU to guide AGP Members on empirical based policy making.
- Promote the work of partner institutions within the AGP and the African Union through relationship building, social media, and
- Generate, along with research institutions, the knowledge products necessary for policymaking within AGA-APSA Partner Institutions

It is envisaged that partner institutions will:

- Share information, present evidence based solutions to problems, and transfer knowledge to AGA-APSA on democratic governance in Africa.
- Act as advocates for any positive efforts by the African Union on good governance.
- Share comparable lessons and experiences on democratic governance trends, challenges, and prospects on the continent.
- Generate content necessary for policymakers on governance issues.
- Work to ensure the popularisation of AU governance and democracy norms and standards at the regional and national levels.

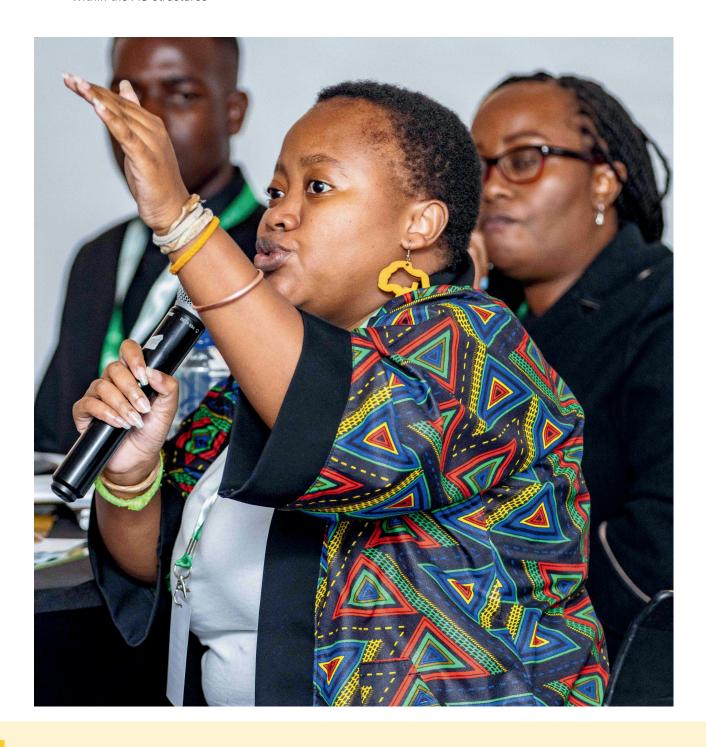
It is envisaged that AGP members will:

Facilitate partnerships for generating knowledge, sharing experiences, documenting lessons learned and promoting best practices in

- advocating for good governance and consolidating democracy at the regional level.
- Participate in the development of AGA-APSA policies and strategies through the work of the AGA-APSA Secretariat.
- Coordinate joint initiatives for knowledge on democratic governance among platform members.
- Promote the work of the knowledge partners within the AU structures

Implementation

The overall implementation of the Knowledge Management will be coordinated by the AGA- APSA Secretariat in line with the CES guiding principles. The Knowledge management Strategy (2023-2027) is a building block of the citizens' engagement strategy (CES) which works in complementarity with the CES but can also function as an independent pillar.



Endnotes

AGA-APSA aligns to the definition of Knowledge Management provided by C. Collison and G. Parcell as "capturing, creating, distilling, sharing, and using know-how. That know-how includes explicit and tacit knowledge. [...] It is not about books of wisdom and best practices, it's more about the communities that keep know-how of a topic alive by sharing what they know, building on it and adapting it to their own use. [...] Call it 'performance through learning', 'shared knowledge', or simply 'working smarter."

² These were generated from the review of the draft KM strategy during the Nairobi, Kenya workshop in August 2022



AGA-APSA

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