



THE UNITED REPUBLIC OF TANZANIA

KEY NOTE ADDRESS

BY

MS. ELLEN AZARIA MADUHU, ON BEHALF OF

HON. DEOGRATIUS JOHN NDEJEMBI,

**DEPUTY MINISTER OF STATE, PUBLIC SERVICE MANAGEMENT AND
GOOD GOVERNANCE OF THE UNITED REPUBLIC OF TANZANIA,**

**DURING THE CLOSING CEREMONY OF THE CONTINENTAL
CELEBRATION OF THE AFRICA PUBLIC SERVICE DAY**

VICTORIA FALLS, 23RD JUNE, 2021

Hon. Prof. Paul Mavima, *Minister for Public Service, Labour and Social Welfare of the Republic of Zimbabwe and Chair of the Special Ministerial Session;*

Hon. Senzo Mchunu, *Minister for Public Service and Administration of the Republic of South Africa and Chairperson of the Conference of State Parties to the African Charter on Values and Principles of Public Service and Administration;*

Hon. Richard Moyo, *Minister of State for Provincial Affairs, Matabeleland North;*

H.E. Amb. Osman Keh Kamara, *Representative of the African Union Commission (AUC);*

Distinguished Ambassadors;

Ladies and Gentlemen;

Tanzania is delighted to have taken part in the 8th Edition of the Continental Celebration of the African Service Day in which we focused on the theme “Constructing the African We want through embracing an ethical culture that underpins purpose driven leadership”.

In this three days of intensive discussions and hard work, We have been able to identify challenges hindering public service delivery in effective and efficient way to satisfy citizens’ s expectations. In this regard, we have proposed sustainable solutions and reposition Africa’s public administrations to find innovative means that will guarantee service delivery continuity even in the face of Covid19 challenges.

We have been able to share experiences on how important are arts and culture in shaping a person and expressing their identity. We have also discussed the prospects of achieving inclusivity through harnessing the arts and culture to inform, market and build demand side capacity for effective and efficient service delivery in Africa.

We discussed how the role of African public servant, their courage and resilience in the course of providing public services during the the covid 19 pandemic. We even went further to exchange ideas on how technology could be deployed to

sustain and enhance service delivery in the face of this challenging Covid 19 pandemic climate.

We have also shared ideas on how African Governments can promote e-government and the use of online public services in order to reduce corruption, increase transparency and to make governments more cost-effective, efficient and participatory.

We have also agreed that a culture of innovation from the leadership is essential in cultivating e-government, online services, transparency and participation and transforming these into practical programmes that will result in sustainable development and a better future for all.

I hope that as we will leave this event and go back to our countries, we will reflect on the insightful discussions of the past three days on how to build the Africa we Want through embracing and promote transformative government and innovation and sensitize citizens and corporates on the role of the Public Service as a strategic partner for the private sector for national development.

Let me conclude by expressing our thanks to the Government of the Republic of Zimbabwe for hosting this important event and fabulous African hospitality that has been extended to us during our stay in Victoria Falls. I also wish to thank Honourable Ministers, Permanent Secretaries, heads of delegation and all participants for your active fruitful participation.

I wish everyone a safe journey back home and thank you for your attention.

I THANK YOU FOR YOUR ATTENTION! ASANTENI SANA